

3/19/2020

To our Worldwide Customers and Partners:

The current circumstances surrounding our world and industry today are both disruptive and unprecedented. While we cannot know what the future holds, we do understand the importance to our customers that our products offer to keeping manufacturing and supply continuous.

OK International (OKI) and both our brands (Metcalf and Techcon) remains committed in assuring the health of our employees and dedicated to meeting our customers' expectations. The COVID-19 Coronavirus has presented constant change and challenges felt globally. OKI has met the challenges experienced in China and expects to continue the same level of performance as we navigate through the current domestic challenges.

Throughout this ever-changing environment, OKI continues to take the appropriate steps in complying with local and federal recommendations and mandates. We benefit as a global manufacturing company and have the means today to ship from or to any location worldwide.

Currently OKI's Cypress, CA site is fully operational both in manufacturing and shipping. The same applies to our manufacturing site in China, as we are at a 95% operational capacity and driving towards the 100% target.

We manage a strong partnership with our global suppliers and continue to receive component inventory at this time without interruption. OKI will continue to communicate closely with these suppliers and maintain continuous status updates. OKI is dedicated to keeping our customer base well informed and providing timely responses.

Thank you for your continued business. We are proud to be a part of this industry and your manufacturing process.

Sincerely,

Bryan Gass
Vice President and General Manager
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