



January 30, 2020

Re: China Coronavirus Outbreak – Henkel Supply Impact Update

Dear Valued Customer,

Safety, health, and environment is part of our top priorities at Henkel Adhesives, and given the rapid pace of information surrounding the outbreak, we want to pro-actively address any concerns you might have regarding the supply of products you purchase from Henkel.

We are monitoring the situation on a daily basis and can assure you there is currently no known impact to supply. however, as a precautionary measure, Henkel's planning teams are allowing for extra transit time on shipments originating in China.

We will continue to update you as the situation evolves and want to thank you for your continuing business with us at Henkel Adhesives.

Sincerely,

A handwritten signature in black ink, appearing to read "Gowri Narsimhamurthy". The signature is fluid and cursive, with a distinct star-like flourish at the end.

Gowri Narsimhamurthy
Technology Manager Hot Melts