



Parker Hannifin Corporation
Engineered Materials Group
Assembly & Protection Solutions Division
111 Lord Drive
Cary, NC 27511

March 23, 2020

Dear Customer:

Re: COVID-19 – Force Majeure / Notice of Delay – Indianapolis, IN Parker LORD Facility

Parker is sending this notice to notify our valued customers on impact the coronavirus (COVID-19) pandemic may have on Parker's ability to supply product in a timely manner to meet your needs from our Indianapolis, Indiana manufacturing facility. As you are likely aware, there has been a considerable amount of disruption caused to supply chains globally by the continued spread of COVID-19.

Our Indianapolis facility has been directly impacted by the COVID-19 virus. Aligned with our priority to ensure the health and safety of our employees, we suspended operations and the facility will remain closed until at least Sunday, March 29.

We are working to manage and limit the impact to our customers. A review of current finished goods inventories and customer order backlogs is in progress. Further, we are enacting our contingency plan and evaluating all options to safely continue shipment of this material in these difficult times. We will continue to work with all our suppliers to ensure their ability to support our production needs.

Please accept this letter as formal notification of such delays due to causes beyond our reasonable control. While it is our current plan to resume operations at this Indianapolis facility on March 29 please note that the COVID-19 situation continues to rapidly evolve. Given the fluidity of the current environment, we cannot rule out future impact to our business due to the ongoing COVID-19 pandemic.

We appreciate that a continued supply of our products and services is critical to your business and we will continue to share updates as new information becomes available, including any government-mandated actions extending the impact. Should you have specific questions or concerns, please contact your Parker LORD sales representative.

Regards,

A handwritten signature in black ink, appearing to read "Vincent Javerzac".

Vincent Javerzac
General Manager
Assembly & Protection Solutions Division